



## LOS ALAMITOS PUBLIC COUNTER SERVICES

### **CLOSED TO THE PUBLIC**

The City of Los Alamitos appreciates your continued patience with the implementation of interim changes to City operations related to City Hall Public Counter Services. This measure will be in effect through March 31, 2020.

**This is in response to an updated policy on gatherings, issued by the California Department of Public Health and Governor Gavin Newsom, intended to protect public health and slow the spread of COVID-19.**

COMMUNITY SERVICES DEPARTMENT	<p><b>FOR PARKS, FACILITIES and CONTRACT CLASSES CUSTOMERS:</b></p> <ol style="list-style-type: none"> <li>1. Information is available online, visit: <a href="https://cityoflosalamitos.org/recreation/">https://cityoflosalamitos.org/recreation/</a></li> <li>2. To speak with a representative: <b>(562) 430-1073</b></li> </ol>
FINANCE DEPARTMENT	<p><b>FOR GENERAL INFORMATION</b></p> <ol style="list-style-type: none"> <li>1. Information is available online, visit: <a href="https://cityoflosalamitos.org/your-government/finance/">https://cityoflosalamitos.org/your-government/finance/</a></li> <li>2. To speak with a representative: <b>(562) 431-3538 ext. 225</b></li> </ol> <p><b>FOR BUSINESS TAX CUSTOMERS:</b> To apply or pay your tax, visit <a href="https://losalamitos.hdlgov.com/home">https://losalamitos.hdlgov.com/home</a>.</p>
DEVELOPMENT SERVICES DEPARTMENT	<p><b>FOR BUILDING &amp; SAFETY CUSTOMERS:</b> To inquire about building permit(s), plan check or building inspection(s), we provide the following options:</p> <ol style="list-style-type: none"> <li>1. Information is available online, visit <a href="https://cityoflosalamitos.org/your-government/planning/building-permits/">https://cityoflosalamitos.org/your-government/planning/building-permits/</a></li> <li>2. To speak with a representative: <b>(562) 431-3538, ext. 301</b></li> </ol> <p><b>FOR CODE ENFORCEMENT CUSTOMERS:</b> To inquire about code violations, property maintenance, inoperative vehicles, weed abatement and land use violations, we provide the following options:</p> <ol style="list-style-type: none"> <li>1. Information is available online, visit <a href="https://cityoflosalamitos.org/your-government/planning/code-enforcement/">https://cityoflosalamitos.org/your-government/planning/code-enforcement/</a></li> <li>2. To speak with a representative: <b>(562) 431-3538, ext. 301</b></li> </ol> <p><b>FOR PLANNING SERVICES CUSTOMERS:</b> To inquire about land use or zoning matters, we provide the following options:</p> <ol style="list-style-type: none"> <li>1. Information is available online, visit <a href="https://cityoflosalamitos.org/your-government/planning/">https://cityoflosalamitos.org/your-government/planning/</a></li> <li>2. To speak with a representative: <b>(562) 431-3538, ext. 303</b></li> </ol>
PUBLIC WORKS DEPARTMENT	<p><b>FOR ENGINEERING CUSTOMERS:</b> To inquire about proposed street/sidewalk work, wide load permits, capital projects or traffic, we provide the following options:</p> <ol style="list-style-type: none"> <li>1. Information is available online, visit <a href="https://cityoflosalamitos.org/your-government/engineering/">https://cityoflosalamitos.org/your-government/engineering/</a></li> <li>2. To speak with a representative: <b>(562) 431-3538, ext. 301</b></li> </ol> <p><b>FOR SERVICE REQUESTS:</b> To inquire about service on City streets, we provide the following options:</p> <ol style="list-style-type: none"> <li>1. Information is available online, visit <a href="https://cityoflosalamitos.org/your-government/public-works/">https://cityoflosalamitos.org/your-government/public-works/</a></li> <li>2. To speak with a representative: <b>(562) 431-3538, ext. 301</b></li> </ol>

**For General Information, please call (562) 431-3538 or visit [www.cityoflosalamitos.org](http://www.cityoflosalamitos.org).**

Dated: March 13, 2020

The City of Los Alamitos has declared a proclamation of local emergency due to potential public health impacts of the COVID-19 (Coronavirus).

### **City Facilities**

- City Hall – Closed to the Public
- Recreation and Community Services Center – Closed to the Public
- Los Alamitos Museum – Closed to the Public
- City operations will continue to operate with staff available to provide services and answer questions by phone and email.

### **City Services**

- By phone, email, and in certain circumstances in-person (appointment only).

### **City Events and Recreation Classes**

- All recreation classes and programs cancelled through March 31
- Private events scheduled for indoor and outdoor City facilities are cancelled
- Postponed Events Include:
  - Weekend of Art (March 20 & 21)
  - Teen Expo (April 4)
  - Spring Carnival scheduled for April 11 is cancelled.

### **City Meetings**

- Council participation via teleconference is encouraged
- Residents are encouraged to attend remotely by emailing comments to [wquintanar@cityoflosalamitos.org](mailto:wquintanar@cityoflosalamitos.org)
- Watch live on local cable channel 3 and online at <https://cityoflosalamitos.org/your-government/citycouncil/agendas-and-minutes/>
- Please do not attend this meeting in person if you have traveled internationally, particularly to China, Italy, Iran, Japan, South Korea, Taiwan, and/or you have had direct contact with someone who has travelled to those places or tested positive for Coronavirus (COVID-19), or you are experiencing symptoms such as coughing, sneezing, fever, difficulty breathing or other flu-like symptoms
- March Commission meetings are cancelled

### **Schools**

- Visit Los Alamitos Unified School Districts [Cornoavirus Awareness page](#) for more information